

Andy Colvin, City Administrator
Shane Weidner, Public Safety Director

NEWS RELEASE

FOR IMMEDIATE RELEASE:
Monday, March 23, 2020

City of Norfolk Limits Physical Access to City Offices and Declares Disaster

As a precautionary measure based on Centers for Disease Control (CDC) recommendations of social distancing, the City of Norfolk will be restricting access to City buildings. The restriction is a precautionary measure for the safety and health of City residents and Staff.

City employees continue their work to provide public services, and citizen interaction with city staff will continue in new ways. As before, utility payments and other transactions can be made electronically, by mail, or via the drive-up payment box in the parking lot on the west side of City Hall. In addition, a cash payment box will be available in the entryway of City Hall beginning Wednesday, March 25. For questions regarding your utility bill, please call the Water Billing Department at (402) 844-2018.

Limited building access will take effect immediately Monday, March 23, and remain in place based on guidance from our local public health department, state agencies and CDC recommendations. The time-frame of this restriction is subject to change based on the rapidly evolving nature surrounding the pandemic.

The City is committed to maintaining business operations while making efforts to protect the health of City employees and slow the spread of COVID-19. Citizens are asked to contact departments and offices via phone, email, and by utilizing online services.

In addition, Mayor Josh Moenning today issued an emergency declaration for the City of Norfolk. Madison County issued a similar declaration last week. The declaration allows local governments to become eligible for additional resources to address the Covid-19 threat and recovery. We want to thank citizens and businesses for their understanding and patience as we work through this as a community. Our primary concern is for the safety and health of Norfolkans and City employees as we continue to monitor current conditions.

The City requests that if you are sick, please stay home and contact your healthcare provider. If you are not sick, please distance yourself from others and limit groups and gatherings to 10 individuals or fewer.

Please visit www.norfolkne.gov for departmental updates. Call 402-844-2000 for more information or with questions.

###