

LEAD SERVICE LINE SURVEY

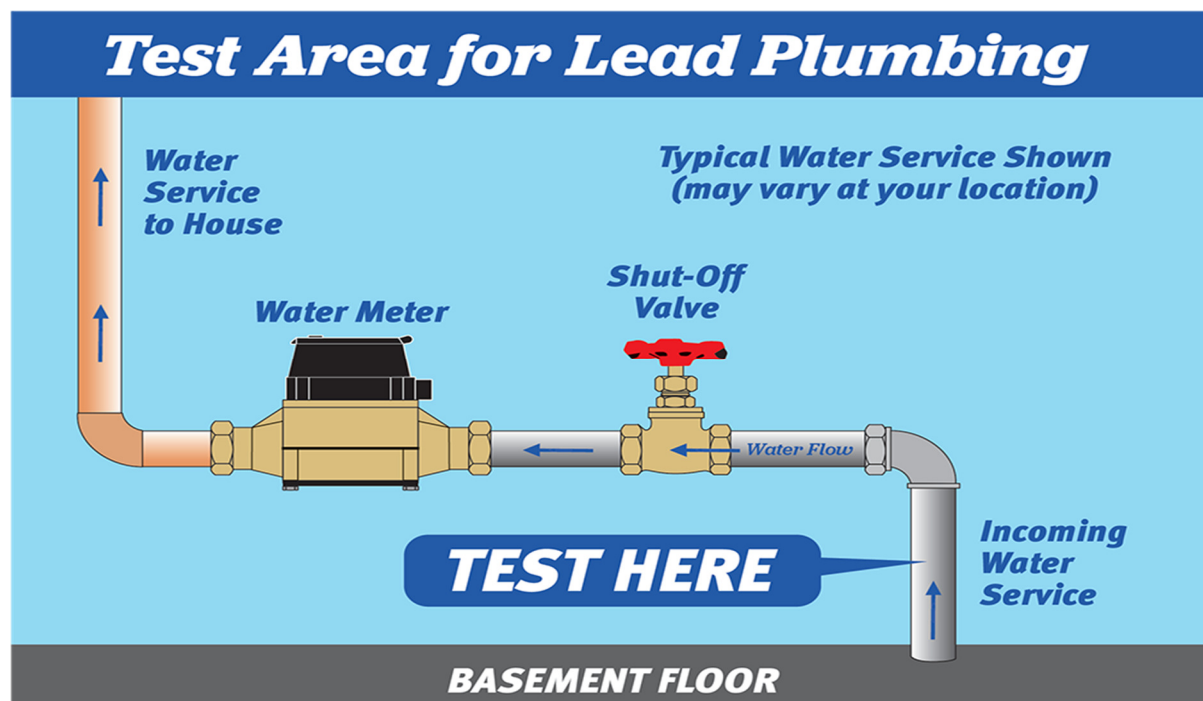
Dear Water Customer,

The Environmental Protection Agency (EPA) recently announced changes to drinking water regulations that require the City of Norfolk to identify all materials used in the construction of all water customer owned service lines. The goal of these changes is to identify and remove all lead pipes in the drinking water system. The City of Norfolk must identify all materials used for all water service lines, which means that we will need your help!

The Nebraska Department of Environment and Energy (NDEE) is requiring the City of Norfolk to submit this information before October 1, 2024. If the required information cannot be gathered from the homeowner, NDEE may require the City of Norfolk to excavate private lines in order to identify them. That would be very time-consuming and expensive. We need your help to complete this requirement. We have a few different options to complete the survey:

- You can fill out and submit this [paper copy](#) to City Offices at 309 N 5th Street
- Scan and E-mail this completed [survey](#) to croberts@norfolkne.gov
- **OR** You can submit the [Lead Service Line Survey](#) through our website.

Thank you for your participation and assistance!



Address : _____

Locate the water meter; find the water pipe coming from the floor or basement wall.

How to find the material of your service line. Easy to do using a magnet and a coin. Gently scratch the surface of the pipe with a coin. If the pipe is soft, easily scratched with a silver shine and a magnet doesn't stick. **This is a lead pipe.**



_____ LEAD

Pipe scratches with a dull color, and a magnet sticks, **this is a galvanized steel pipe.**



_____ GALVANIZED

Pipe scratches with color looks like a penny, and a magnet doesn't stick, **this is a copper pipe.**



_____ COPPER